

## Need More Information?

Visit [fcc.gov/acp](https://www.fcc.gov/acp) or [AffordableConnectivity.org](https://AffordableConnectivity.org) for latest program information.

Visit the FCC Consumer Complaint Center at [ConsumerComplaints.fcc.gov](https://ConsumerComplaints.fcc.gov) to file a formal complaint regarding service providers not following FCC wind-down procedures.

Contact the Illinois Office of Broadband at [broadband@illinois.gov](mailto:broadband@illinois.gov) or visit our website at [dceo.illinois.gov/connectillinois](https://dceo.illinois.gov/connectillinois)



**Illinois**  
**Department of Commerce**  
& Economic Opportunity  
OFFICE OF BROADBAND  
JB Pritzker, Governor

## The Federal Affordable Connectivity Program is Ending

The **Affordable Connectivity Program (ACP)** is a federal program that offers eligible households a \$30 discount on their monthly internet bill and a one-time discount on the purchase of a laptop, desktop or tablet computer.

Due to lack of additional funding from Congress, funding for the ACP is projected to run out in **April 2024**. As a result, the FCC has begun taking steps to wind down the program.

## What Happens Next?



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# For Subscribers

## If you are an ACP subscriber, you should

- Monitor the email address that you used to sign up for ACP in order to receive updates and information regarding program wind-down
- Contact your internet service provider to learn about service options and prices once ACP funding runs out
- Know whether you will need to **opt in or out of** service:

*If you NOT wish to receive internet service after the end of ACP or would like to change your service plan, contact your internet company to discuss your options.*

## You will need to **OPT IN** to continue receiving service following ACP if you:

Have not previously consented to receive internet service from your internet company after the end of ACP; or

Have not paid your internet company for service, ie. your payment was covered entirely by the subsidy.

# For ACP Outreach Grant Recipients

## ACP Outreach Grant Recipients should:

- Stop outreach and enrollment activities after **February 7**
- Evaluate pre-existing ACP outreach and/or enrollment commitments beyond February 8 to determine if such commitments can be cancelled
- Review all costs that have been incurred but not yet reimbursed; grant recipients will need to ensure timely reimbursements moving forward
- Notify subrecipients, contractors, and vendors of wind-down planning and impact on current agreements the grant recipient has with these entities
- **Ensure all grant program administrative requirements (financial and performance reporting) are fulfilled and funding holds are removed prior to incurring costs**