

The Federal Affordable Connectivity Program is Ending

The Affordable Connectivity Program (ACP) is a federal program that offers eligible households a \$30 discount on their monthly internet bill and a one-time discount on the purchase of a laptop, desktop or tablet computer.

Due to lack of additional funding from Congress, funding for the ACP is projected to run out in April 2024. As a result, the FCC has begun taking steps to wind down the program.

If you are an ACP subscriber, you should

- Monitor the email address that you used to sign up for ACP in order to receive updates and information regarding program wind-down
- Contact your internet service provider to learn about service options and prices once ACP funding runs out
- Know whether you will need to **opt in or out of** service:

If you do NOT wish to receive internet service after the end of ACP or would like to change your service plan, contact your internet company to discuss your options.

If you do not want to lose your internet service after the end of the ACP, contact your internet company to opt in to continue to receive undiscounted service after the ACP ends. After the ACP, households that will continue to receive internet service will be subject to their internet company's undiscounted rates, along with the internet company's general terms and conditions.

Visit fcc.gov/acp or AffordableConnectivity.org for latest program information.

Visit the FCC Consumer Complaint Center at ConsumerComplaints.fcc.gov to file a formal complaint regarding service providers not following FCC wind-down procedures.



Illinois
Department of Commerce
& Economic Opportunity
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ACP Outreach Grant Recipients should:

- Stop outreach and enrollment activities after February 7
- Evaluate pre-existing ACP outreach and/or enrollment commitments beyond February 8 to determine if such commitments can be cancelled
- Review all costs that have been incurred but not yet reimbursed; grant recipients will need to ensure timely reimbursements moving forward
- Notify subrecipients, contractors, and vendors of wind-down planning and impact on current agreements the grant recipient has with these entities
- Ensure all grant program administrative requirements (financial and performance reporting) are fulfilled and funding holds are removed prior to incurring costs

Please communicate to your grant recipients that they should contact their internet company to opt in to continue to receive undiscounted service after the ACP ends. After the ACP, households that will continue to receive internet service will be subject to their internet company's undiscounted rates, along with the internet company's general terms and conditions.

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